



Ace Solutions Title Group, LLC

"Accurate Closing of Escrow"

www.acesolutionstitlegroup.com

THANK YOU!

One of our primary goals is to be responsive to our clients' needs. To help us accomplish this, we ask that you take a moment to complete this questionnaire regarding the transaction shown below. A self-addressed, stamped envelope is enclosed for your convenience.

TO: Donna Ramos and Roy Ramos
18937 Cornita St
Lutz, FL 33558

DATE OF CLOSING: July 17, 2018

RE: 21826 Pineywood Loop, Land O Lakes, FL 34639
2018-78

Lender:

I. How would you evaluate the LENDER'S performance in connection with this transaction?

	EXCELLENT	GOOD	FAIR	POOR	N/A
1. Quality of Service	✓				
2. Promptness of Service	✓				
3. Level of Communication	✓				
4. Expertise of Loan Officer	✓				
5. Professionalism	✓				
6. Willingness to help and offer suggestions	✓				

Comments: Richel did a great job.

II. How would you evaluate OUR performance in connection with this transaction?

	EXCELLENT	GOOD	FAIR	POOR	N/A
1. Quality of Service	✓				
2. Promptness of Service	✓				
3. Level of Communication	✓				
4. Product knowledge	✓				
5. Expertise of Closer	✓				
6. Convenience of closing time and location	✓				

Comments: Excellent!

Thank you! Richel Martinsen
(Closing Associate Name)

May we use your comments on future promotional materials? Yes No (RM Please initial)

How did you first hear of us? Did you know of our services before this closing?